LockDown Browser

Is there an MSI version of the LockDown Browser for Managed Computers installer?

Yes. You can download the MSI installer from the Respondus Admin Area (log in required):

https://www.respondus.com/campus-portal/login.php

Notes:

* The MSI version is only intended for use with management software for automated installs. The InstallScript version offers a better UI, supports repair/reinstall, and matches the existing install on your PC.

* This is a separate product from the InstallScript install. Any existing InstallScript install should be uninstalled before running the MSI. If you uninstall the InstallScript version after installing the MSI version, this will break the program. To fix this, also uninstall the MSI version and then reinstall it.

* **The MSI installer can't be run from within the zip file by clicking on it and viewing the contents.** All files must be extracted to a folder first. If you try to run the MSI from within the zip file, you will likely see this error occur:
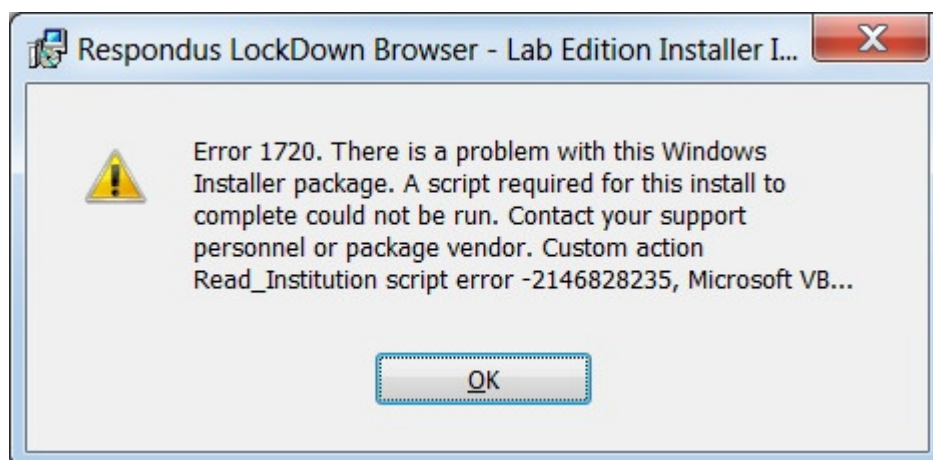
* The MSI installer does not support installing the exact same version twice. Windows will display an error that it is already installed. If you need to repair/replace a version with itself, then uninstall and reinstall.

* For the LockDown Browser for Managed Computers MSI installer, the zip file contains the MSI file, id.txt, and other files. This is needed because of the "custom action" that reads id.txt to set the institution ID and license key. Unzip the file and then right click the MSI to install. The MSI installer uses the custom action (VBScript) to set the values RSP_ID and RSP_KEY for the registry keys HKCR > Respondus2 > ldbsk and HKCR > LRRKFLD2. If this custom action is disabled by antivirus software, you must set these values to match the contents of id.txt lines 1 and 2.

* When pushing out the MSI package to multiple lab computers, you should first perform an uninstall of any existing version of LockDown Browser for Managed Computers. If you need further help with this, please open a ticket with Respondus Support.

Once the uninstall of the old version is performed, you can then do a silent install of the MSI package. If you do not perform this uninstall first, the "Add/Remove Programs" display in Windows will show two installs of LockDown Browser.

* Students using their personal computers should use the URL, "https://download.respondus.com/lockdown/download.php?id=xxxxxxxxx" to download and install LockDown Browser Student Edition.

MSI instructions for institutions using Microsoft Intune

Note: we provide the below instructions as a courtesy to our customers, but we cannot provide support for MS Intune beyond what is specified below. If problems persist, please contact Microsoft for assistance.

The existing LockDown Browser MSI installers are fully compatible with Intune for normal Windows versions. They just need to be placed into Intunewin packages using Microsoft's content prep tool and then deployed as a Win32 application

Microsoft's content prep tool is available here: https://github.com/microsoft/Microsoft-Win32-Content-Prep-Tool

Steps:

- Download the MSI install
- Unzip into a folder like c: > intune > 20903 (for LockDown Browser version 2.0.9.03)
- Run the content prep tool
- Add the new or updated app into intune as a win32 app, using (or updating) the MSI detection rule

Content prep tool answers example:

> c:\intune\IntuneWinAppUtil.exe
> c:\intune\20903
> Respondus LockDown Browser - Lab Edition.msi
> c:\intune
> N (catalog folder)